



## Quality Policy

We are deeply conscious of the confidence our Customers place in us, and of the impact of our work in fulfilling their aspirations. We consider this a great privilege and remain mindful of the responsibilities that come with such distinction, including the impact on the community and environment around us.

### **Innovation**

We seek to innovate, creating engineered solutions that are accurate, efficient, effective and responsive. Ultimately, we aspire to exceed the Customer's expectations.

### **Reputation and skills**

We are committed to building and maintaining a reputation for excellence through a dynamic and competent workforce, respected for its skills, integrity and innovation.

### **Conformance**

Our implemented Quality Management System complies with the requirements of ISO 9001:2015 and our Top Management is committed to its continual improvement. In addition, we adhere to all regulatory and statutory requirements in our business operations.

To address these aspirations, broad quality objectives have been set out to guide the Quality Management System. These are:

1. To deliver quality service and ensure enhanced Customer satisfaction;
2. To ensure staff are competent to deliver quality service in accordance to set procedures;
3. To ensure continual improvement for our Quality Management System;
4. To adhere to all regulatory and statutory requirements.

We hereby affix our signature as a measure of our commitment to this policy, and as a pledge of Leadership in this regard.

**Rankin Engineering Consultants,**

**Vahdat Alavian**

Managing Director

Date: 13<sup>th</sup> May 2022